

To: All Team Members
 From: Mary Boer, HBP Sr Category Manager- Equipment
 Date: March 1, 2018
 Re: HBP Updated Hold Time on Thin Crust Pizzas for Hatco Warmers



The Hunks and Bites newsletter is coming out very soon! We want you to be aware of a couple of very slight changes noted in the warmer section of the newsletter, specifically on Thin Crust pizzas, in the Hatco Rack Warmer, Humidified Warmer, and Slide Warmer. To ensure the quality of our Thin Crust pizzas, hold times were evaluated on visual appearance, taste, texture and overall product quality. Please review the updated hold times below. *Replace pages 36 and 37 in your Program Operations Manual with the attached two pages.*

HATCO RACK WARMER - 175 DEGREES	
PRODUCT	HOLD TIME
Original Pizza	60 min
Thin	45 min
Wings/WingBites	60 min

HATCO SLIDE WARMER - 175 DEGREES	
PRODUCT	HOLD TIME
Original Pizza	45 min
Thin	30 min
Wings/WingBites	60 min



HATCO HUMIDIFIED WARMER - 175 DEGREES		
PRODUCT	HOLD TIME (with water)	HOLD TIME (without water)
Original Pizza	90 min	60 min
Thin	60 min	45 min
Wings/WingBites	90 min	60 min

HATCO HEATED HOLDING CABINET - 175 DEGREES	
PRODUCT	HOLD TIME
Original Pizza	60 min
Thin	45 min
Wings/WingBites	60 min



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Make sure that the entrance and exit trays are attached to the oven at all times.

- ✓ Make sure you keep your oven parts kit in close proximity to the oven. When you need it, you really need it! (Parts kits contain extra fuses, wire brush, extra temperature knobs, on/off switch, etc.)

Pizza Warmers:

HATCO® Slide Warmer:

- All surfaces need to be cleaned daily with a soft cloth and soapy water. Do not use glass cleaner, it will cause cracking.
- Burned out bulbs should be replaced with Teflon coated bulbs.
- Refer to the warmer operations manual for more detailed instructions.
- Approved temperature setting 175°F.

PRODUCT	HOLD TIME
Original Pizza	45 min
Thin	30 min
Wings/WingBites®	60 min

HATCO® Rack Warmer:

- All surfaces need to be cleaned daily with a soft cloth and soapy water. Do not use glass cleaner, it will cause cracking.
- Burned out bulbs should be replaced with Teflon coated bulbs.
- Refer to the warmer operations manual for more detailed instructions.
- Approved temperature setting 175°F.

PRODUCT	HOLD TIME
Original Pizza	60 min
Thin	45 min
Wings/WingBites®	60 min

HATCO® Humidified Warmer:

- Make sure that it has been filled with distilled water before every use. You will know when there is enough water because the red indicator light on the warmer will go out.
- All surfaces of this warmer need to be cleaned daily.
- Refer to the warmer operations manual for more detailed instructions.
- Approved temperature setting 175°F.

PRODUCT	HOLD TIME
Original Pizza	90 min
Thin	60 min
Wings/WingBites®	90 min

HATCO® Heated Holding Cabinet:

- All surfaces need to be cleaned daily with a soft cloth and soapy water. Do not use glass cleaner, it will cause cracking.
- Burned out bulbs should be replaced with Teflon coated bulbs.
- Refer to the warmer operations manual for more detailed instructions.
- Approved temperature setting 175°F.

PRODUCT	HOLD TIME
Original Pizza	60 min
Thin	45 min
Wings/WingBites®	60 min

HATCO® Service Contact Number:

- Call HATCO® service @ 1-800-558-0607
- Identify yourself as a Hunt Brothers® Pizza Customer
- Provide your warmer serial # _____ & Model # _____

Electric Signage:

Inside Signage: It is important to keep this signage clean and in operating order. Light bulbs burn out frequently and need to be replaced immediately.

Outside Signage: Your outside electric sign is a beacon to everyone that drives by your location at night. It tells everyone that you are in the pizza business and that you offer the brand Hunt Brothers® Pizza. These signs are very durable. If one goes out, it will likely